

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of September 2018

C.G.No:05/2018-19/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K.Naidamma,
C/o Y.Hanumantha Rao,
Gopalapuram,
Addanki,
Prakasam -Dist

Complainant

AND

1. AE/Addanki
2. ADE/Addanki
3. DE/Addanki

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding providing uninterrupted power supply by bifurcating of 11 KV Gopalapuram feeder by providing 2 No's AB switches.
2. Respondent No.1 and 2 in their joint submission to the Forum submitted that the 11 KV Gopalapuram feeder emanating from 33/11 KV Addanki North Substation is feeding to various villages one side to Gopalapuram (V), Vemparala AGLs and on other side Immayapalem (V), AGLs and Kambampadu Village of Mundlamuru section. Steps have been taken to divert the loads of Mundlamuru section (i.e Kambampadu Village and Agls) and transferred on to new 33/11 KV Sankarapuram Substation of Mundlamuru section. Thorough rectifications has been carried out and loads interruptions are minimized
3. Further they have also submitted that an estimate was submitted for providing 2 nos AB switches on 11 KV Gopalapuram feeder for easy isolation of the faults & further minimization of interruption period. As it has certain Financial Implications, the work will be executed on release of work order and on receipt of the materials. The complainant was also informed about the steps taken by the Respondents..

C.G.No:05/2018-19/Ongole Circle

DESPATCHED

DATE 19/9

4. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 24.07.2018 at 11.30 AM .
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18th September 2018.

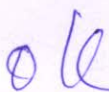
Sd/- Member (Finance)	Sd/- Member (Technical)	Sd/- Independent Member	Sd/- Chairperson
---------------------------------	-----------------------------------	-----------------------------------	----------------------------

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.



C.G.No:05/2018-19/Ongole Circle

